



Our fully-certified engineers will be onsite inside 4 hours of you reporting the fault. 100% guaranteed.



Whatever the problem, with Diamond coverage your fault will be fixed within 8 hours of us being on site.



We'll replace your UPS if it can't be fixed. And you'll get a refund* if it takes longer than 8 hours, no questions asked.



Receive round the clock protection and analysis from our Riello Connect remote monitoring service.

DIAMOND MAINTENANCE

When downtime simply isn't an option, our Diamond UPS maintenance coverage is **your ultimate insurance**. It provides unparalleled protection for your mission-critical equipment.

The pioneering plan is the UK's first to combine a rapid **4 clock hours Emergency Response** plus a promise to **fix the fault within a further 8 hours** of arriving on site. No ifs, no buts.

And if we fail to live up to those pledges, we'll put our money where our mouth is and give you a refund*.

Diamond coverage goes above and beyond even the supreme support you receive with any of Riello UPS's other industry-leading maintenance contracts.

** 10% refund of the agreement value, plus a further 10% for each 24 hour period after the initial 8 hours until the UPS is either repaired and fully working, or replaced with a temporary UPS. Maximum refund amount limited to the total value of the agreement. T&Cs apply.*

