

## Business Continuity Policy

Riello UPS UK Limited and Riello UPS Ireland Limited is a leader in the manufacture of Uninterruptible Power Supplies and standby power systems from 400VA to 6MVA. The company is part of the Riello Electronica group which has support offices in 80 countries. Riello UPS UK Limited and Riello UPS Ireland Limited products combine engineering excellence with high-quality performance and energy efficiency, to enable reliable power for a sustainable world.

Riello UPS UK Limited is based in Wrexham and operates from large purpose-built premises comprising office and training facilities as well as a fully stocked warehouse. This enables an end-to-end service of comprehensive technical support and fast product dispatch. Riello UPS Ireland Limited is based in Dublin.

Riello UPS UK Limited and Riello UPS Ireland Limited is committed to establishing and reviewing the overall objectives of the Business Continuity Management System (BCMS), its direction and principles for action. We then take care to communicate these objectives to our staff so they can be fully conversant with the direction of our BCMS.

We shall involve all our staff in the development of the Company, utilising their knowledge, experience and competence, to continually improve the efficiency and effectiveness of our services and our management system. Everyone connected with Riello UPS UK Limited and Riello UPS Ireland Limited will be supported according to their individual needs for personal development, training and facilities.

This policy aims to take into account Riello UPS UK Limited and Riello UPS Ireland Limited business, legal and regulatory requirements, and our contractual security obligations to our customers under current legislation.

The Company is committed to complying in full with the requirements of ISO 22301:2019 and has undertaken Business Impact Analyses, Risk Assessments and developed Risk Treatment Plans based on the strategic risk management context of Riello UPS UK Limited and Riello UPS Ireland Limited. Risks are evaluated using a numerical scoring system based on a perception of the vulnerability, threat, probability and the cost of risks to these assets.

I fully endorse our BCMS Policy. It is issued with my authority and adherence to these BCMS policies and procedures is mandatory for all staff. It is a controlled document and cannot be copied unless I authorise it.

This Policy has been approved and authorised by:

**Name:** Leo Craig

**Position:** Managing Director

**Date:** 12<sup>th</sup> April 2024

**Signature:**

A handwritten signature in black ink, appearing to read 'Leo Craig', is written over the signature line.